

Educational Topic 5: Interpersonal Communication Skills

Rationale:

The student must interact and communicate effectively with patients, their families and members of the health care team in order to advocate for the patient and improve health care outcomes.

Student should be able to:

Intended Learning Outcomes	Level of Competence	Instructional Method	Assessment Method	ACGME Competency	HSS	Emerging Topics	APGO eResources	EPA
A. Develop rapport with patients, taking into account patients' social and cultural contexts	D	AL, CE, S	CP, DO, OSCE	ICS, P, PC, SBP	HP, SD	GH	EP, M1, OTC	1, 11
B. Work cooperatively with patients, their social supports and other members of the health care team	D	AL, CE, S	CP, DO	ICS, P, PC, SBP	HP, IP, L, SD		M1, OTC	9
C. Request, reflect and act on feedback with regard to interpersonal communication skills as part of professional development	D	AL, CE, IL, S	CP, DO	ICS, P, PBLI	IP		M1, OTC	13